

SMYM Youth Retreat 2018

July 10 to 13

Terms and Conditions

Payments and bookings

Payment must be received in full prior to attending the Retreat.

Refunds and Cancellations

If a booking is cancelled more than 14 days prior to the activity starting, a full refund will be given minus a \$40.00 administration fee.

If a booking is cancelled less than 14 days prior to the start of the program, the fee is not refundable and no refund will be issued.

If a booking is cancelled for medical reasons, and an official and valid medical certificate is provided, a full refund will be issued minus a \$40.00 administration fee and any additional costs already incurred. (eg. accommodation costs already paid).

Refunds will not be given for partial attendance.

If the retreat is cancelled then a full refund (or credit if requested) will be provided.

Lost property

We do not accept responsibility for any items lost or stolen. We recommend not bringing any valuables including money or electronic devices to the retreat.

Participant drop off and collection

All participants below 18 years of age are required to be signed in and out of the program by a parent or guardian unless specified otherwise.

Any participants not collected by the designated final pick up time for the activity will incur a late pick up charge.

Behaviour management

We understand that there are some young people that may present with disruptive and challenging behaviours. While we try to work with and endeavour to meet the challenges of these behaviours, it's important to note that not all behaviour can be managed without adversely affecting the experience or safety of other participants and/or Volunteers.

At the beginning of the retreat, all participants will participate in a discussion about expectations and responsibilities. This process allows our participants to have input into the kind of behaviour they would like to see from their fellow participants as well as commit to behaving in a certain way themselves. Every participant has the right to a safe and inclusive experience and should feel secure, valued, and enjoy a bully-free time.

Behaviour management strategies

We use a variety of strategies to address inappropriate behaviours including cool down time, time in, diversion, and removing participants from a difficult situation. We use a restorative justice approach where consequences for inappropriate behaviour encourage participants to be a respectful and involved group member. Participants are never punished physically, and conversations are conducted away from the group to allow the person to express his/her concerns and feelings without embarrassment.

At times, we will call parents/carers for assistance to address a difficult, re-occurring behaviour. In extenuating services, parish reserves the right to contact SA Police for assistance in maintaining a safe and secure environment for all of our participants and volunteers.

Behaviours Resulting in Expulsion from the Program

It is the responsibility of parish to determine whether a young person's behaviour is adversely affecting the experience or safety of other participants or the volunteers. The person who is in charge has the absolute discretion to remove a participant from the program. Reasons for expulsion from a program may include, but are not limited to:

- Bullying and Harassment
- Hitting / or other aggressive and violent or physical behaviour towards others or members of the public
- Sexually inappropriate behaviour
- Absconding behaviour
- Intentional damage to property or equipment
- Possession of prohibited (or illegal) items (eg mobile phone)
- Theft
- Abusive or threatening language

In the event that a participant must be sent home, the parents/carers will be notified as soon as practical. In the event that the parish feels the participant or other participant's safety is at risk they may require that the participant be picked up immediately, within a reasonable amount of time, allowing for travel. It is expected that all travel arrangements (and any expense incurred) are the responsibility of the parent /guardian/individual.